

# NMODES ARTIFICIAL INTELLIGENCE LIVE CHAT

**EASY SOLUTION FOR YOUR SALES PROCESS**

# IT'S TIME TO INCREASE YOUR WEBSITE SALES

A.I. Live Chat will greet visitors on your website. It will engage in real conversations and convert visitors into customers.

## BETTER CONVERSION

NMODES A.I. Live Chat increases website conversion rate at least by 24%. It drives your conversion rate by enabling full functionality of a sales representative. It works without days off and holidays, does not require additional training, and never asks for sick leave.

## QUALITY RESULTS

Our Live Chat provides the same level of language understanding as do human sales reps. The ability to seamlessly participate in human conversation is critical for any live chat. We offer one of the best language capabilities on the market.

## LOW PRICES

NMODES A.I. Live Chat offers your business a professional sales rep that works 24/7 for a ridiculously low price. Depending on the environment, it can get as low as \$99 /month.



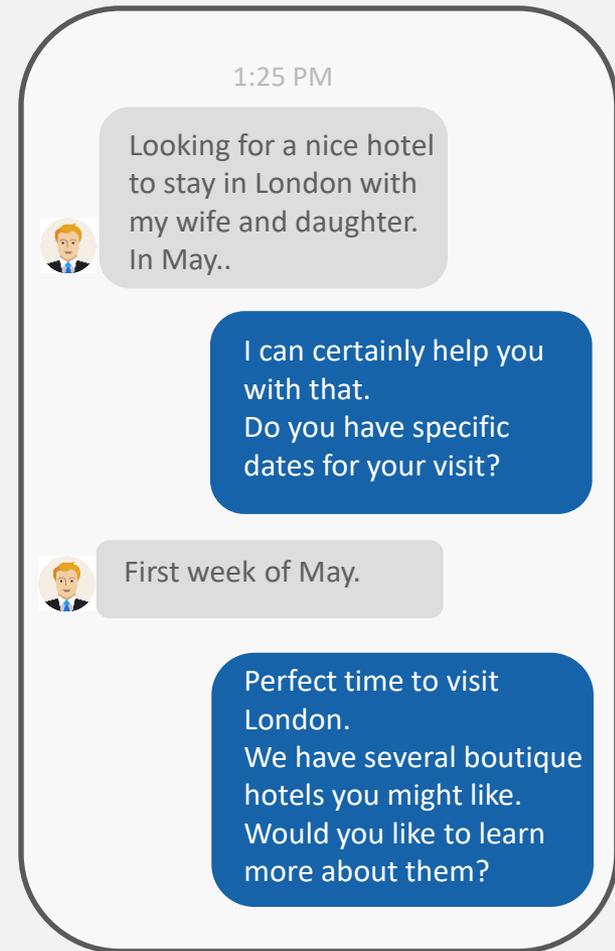
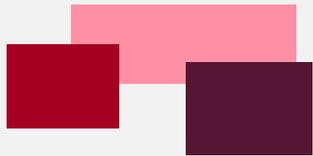
# .. AND PROVIDE ROUND THE CLOCK CUSTOMER SERVICE

## GET INSTANT ROI

Provide fast, courteous and relevant answers to you customers' inquiries. It is the most important factor in determining the likelihood of that customer doing business with the company.

## FRIENDLY PROFESSIONAL SERVICE

Our A.I. Live Chat offers professional customer service. It accurately identifies customer's needs, responds in a polite manner, and oversees the issue until it is resolved to client's utmost satisfaction.



# NEED BETTER LEADS?

## REAL-TIME LEADS

Use A.I. Live Chat to identify leads in real time, pre-qualify them, and follow up with each and every lead.

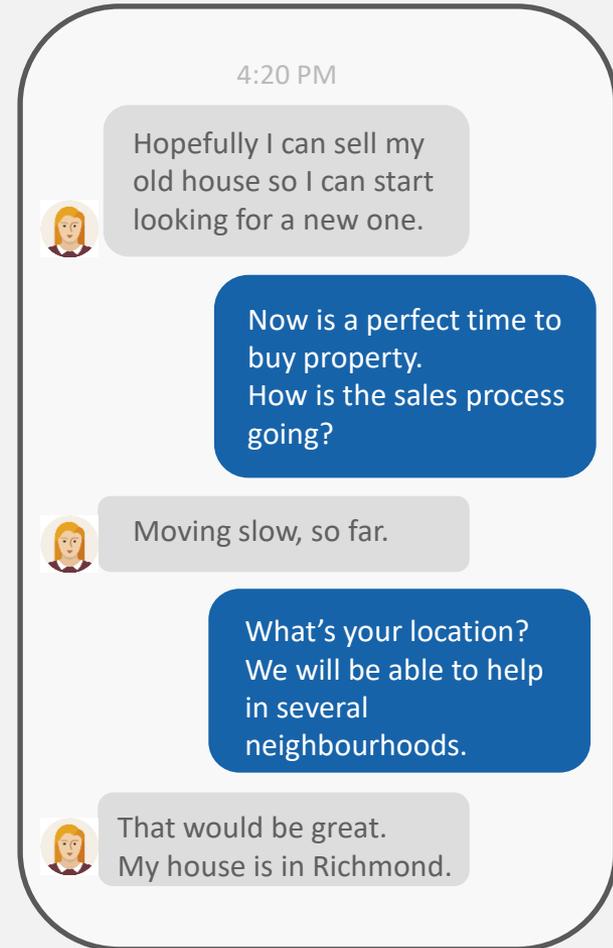
## ACT PROACTIVELY

Our Live Chat knows when a visitor is on your website and can start the conversation (not wait for visitor to start, which typically is the case).  
Increases conversion rate by additional 18%.

## PREDICT TRENDS

Identify relevant conversations, and analyze

- buying habits,
- customer service concerns,
- user sentiment,
- consumer behaviour patterns.



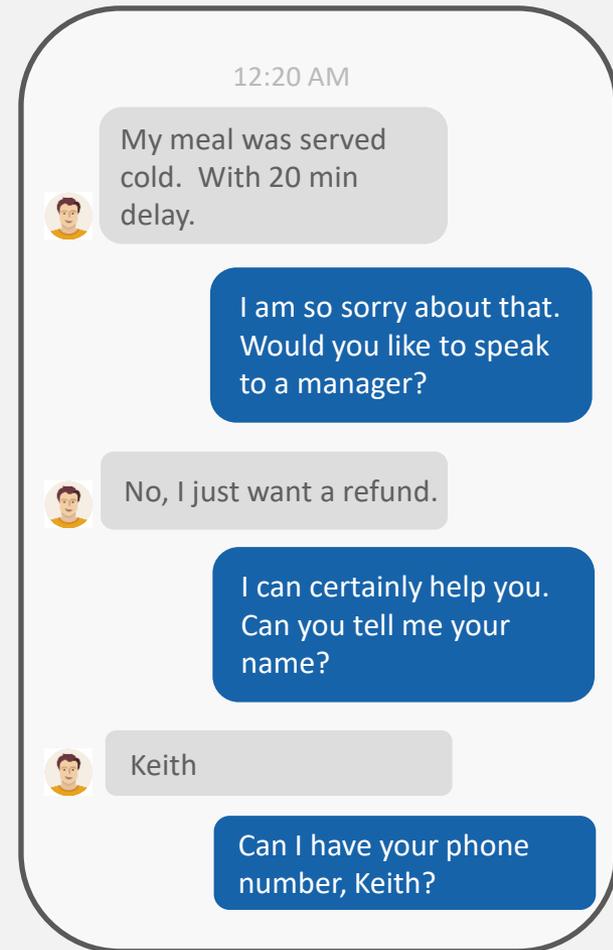
# NEED TO MANAGE REPUTATION?

A disgruntled customer will tell, on average, 10 friends about their negative experience with your brand.

NMODES A.I. Live Chat provides real-time issue resolution with the service available 24/7. You can manage and resolve negative reviews well before they become a crisis.

Lay foundation for sustainable growth by enabling transition from human sales team to A.I. sales team.

Deliver immediate and measurable results across the key performance metrics: sales closing, customer satisfaction, engagement growth.



# WHAT ABOUT SOCIAL SALES?

We will grow your social sales, create sustainable social strategy, implement social engagement.



- Listen to conversations and respond in real time - have meaningful dialog with your prospects and customers
- Develop social strategy to monetize your social potential
- Convert social conversations into web traffic
- Help your business understand and evolve with your customer's expectations
- Increase loyalty

# OUR CUSTOMERS SATISFACTION IS OUR TOP PRIORITY

## FULL SATISFACTION

We guarantee your satisfaction by delivering reliable 24/7 service at the level offered by human call center agents and sales reps.

## PERSONALIZED SERVICE

We work individually with each of our customers to ensure they receive maximum return on their investment at all times.

## CUSTOMIZATION

Customize A.I. Live Chat to address specific needs and requirements for your business.

## CONSTANT MONITORING

Dramatically boost the number of closed deals by constantly monitoring the activities on your website,

## RELIABILITY

A reliable economical solution in this day and age when consumers value their time, expect immediate responses, and are multi-tasking at the time while communicating with brands.

# OUR SERVICE IS RELIABLE

PROFESSIONAL

POLITE

CURATED

## HOW DO WE GUARANTEE HIGH QUALITY OF OUR CHAT CONVERSATIONS?

We pre-load out system exclusively with vetted professional and polite conversation patterns

We filtered and eliminated all potentially flammable words and expressions

We monitor all conversations and react in real-time on every departure from customer satisfaction protocol



# HOW DOES IT WORK

Very simple, actually. We take care of everything.

## ACQUAINTANCE

Tell us what your goals are, how can we help grow your business

## INITIAL SETUP

We prepare the A.I. and train it to know the details of your business. You do nothing.

## CHAT WIDGET INSTALLATION

Takes 5 min. We can do it for you.

## READY TO GO

# ENJOY FREE STUFF

SETUP  
&  
A.I. TRAINING

LANGUAGE UPGRADES  
Our A.I. learns with time  
All new upgrades are free

SOCIAL STRATEGY  
CONSULTATION

SOCIAL DATA  
STREAMS  
(For Live Chat users)

LIVE CHAT  
PROACTIVE  
ENGAGEMENT